

LICENCED PREMISES INCIDENT REPORT
Submitting Officer

Shoulder No:	C3232	Name:	Debie Pearmain
Station:		LPA:	Slough

Incident References

Premises Name:	The Three Tuns	Location:	Bath Road, Slough
Incident Date:	2pm 01/06/2021	Incident Time:	
Command & Control URN:		Crime Report(s):	
CCTV Seized:			
Sources of Information:			

Nature of Incident – what happened?

Gurpreet (George) Bhambra, DPS, Sandy Bhambra, Drew Milnes, BDM, Tola Idowu, Licensing Officer, SBC, Linda Corcoran, Resilience & Enforcement Team Leader, Stephen Crundwell, Housing & Enforcement Officer and Debie Pearmain, Police Licensing Officer.

Meeting held at Windsor Police Station.

Debie opened the meeting and introductions were made. Further to the meeting we had on the 25th September 2020 with reported issues and issues in the car –park the DPS was informed that the Enforcement Team had still been receiving noise complaints, reports of loud music with a lot of these occurring quite late and some complaints coming from the car-park.

Debie then handed over to Stephen and Linda. Stephen gave an update of some of the complaints that he had received from residents which were ASB from the car-park. A video was heard of loud music and noise at 02.46am on the morning of the 23rd May 2021. The DPS denied that this was the premises and stated that they were shut by that time. Stephen and Linda also stated that they were disappointed that nothing seemed to have been done in the car-park since the meeting in September last year. Drew stated that the gate had been fixed by the DPS. It was said that there had not been any noise complaints during lock down and as soon as Lock down had been lifted the complaints have started to come in.

We were informed that the noise issues were not from the pubs customers and that the noise could be coming from the Metro Bank car-park. It was pointed out the complainant was adamant that the issues were coming from the pub and the car-park and that the complainant is a reasonable person. It was agreed that perhaps some of the people using the car –park were not visiting the pub and that the main issue seems to be the car-park. The car park needs to be looked at and being secured. It is very easy for people to access the car-park after business hours. Stephen informed all that he had spoken to Sandy on the 23rd April 2021 to inform him of the noise complaints and they have still continued to receive complaints. We were told that the gate is locked at 2am.

Debie stated that due to the report of music/noise during the early hours of the 23rd May 2021 the Police will need to ensure that the hours on the licence are being adhered to.

Drew stated that they want to work with the neighbours and want to be good neighbours. They

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asked if the complainant would be willing to meet and sit down and discuss the issues. It was also said that if the complainant wishes to contact George on _____ he would try to deal with issues that way.

Linda stated that due to the lack of anything being done to secure the car park since the last meeting, it was appropriate to serve a Community Protection Notice to the DPS and Premises Licence Holders. This gives the DPS and PLH 2 weeks to make improvements. These notices were served at this meeting.

Premises Response – what part did staff play? How did they react/assist? (include good/poor performance)

Police Response – what action was taken? Please identify the main officers who dealt with the incident